

Honda Roadside Assistance

Honda roadside assistance has been designed to give premium road side support through out New Zealand to Honda Rider Insurance members.

Simply quote your Honda Rider Insurance policy number and help is on the way **FREE**.

Its easy, for help just ring

 **0800 Honda1**
(0800 466 321)

Honda roadside assistance provides up to three free callouts per year covering the following:

- **Flat Battery** - Jumpstart if battery is easily accessible for 12 volt batteries or tow to nearest place of safety or repair, which ever is closer.
- **Lost/Faulty Keys** - Delivery of spare key or if appropriate transport to the nearest place of safety or repair, a limit of \$150 plus GST applies per key event. Costs exceeding the limit are riders responsibility.
- **Flat Tyre** - Transport to the nearest place of safety or repair, which ever is closer.
- **Emergency Fuel Supply** - Delivery of 5 litres of fuel free of charge.
- **Mechanical Breakdown (excluding Accident)** - If the motorcycle cannot be mobilised at roadside, Honda Rescue will arrange for the motorcycle to be transported to the nearest Honda Motorcycle Dealership. Additional towing costs for side car or towed trailer will be the responsibility of the rider.
- **Accident Assist** - In the event of an accident, transport of your motorcycle to the nearest repairer or place of safety. You will need to pay for this - but keep your receipts as your insurance company may cover the cost as part of your insurance claim.
- **Message Relay** - In the event of mechanical breakdown or accident Honda Rescue will relay urgent messages to family, friends or business associates.
- **Travel Directions** - available from the team at Honda Rescue.

Honda Rescue Exclusions:

- When a machine has been left unattended
- Repairs beyond emergency assistance i.e. non emergency repairs beyond road side assistance.
- Where the machine is not on a public road accessible by two wheel drive or cannot be accessed due to snow, ice, flooding or roadslips.
- Paper roads, beaches and forest tracks regardless of their possible classification as a public road.
- Machines that have been used for racing, speed testing, reliability trails, competitions or off-road activity.
- Where the machine is used for hire or reward.
- Costs incurred as a result of accident or collision.
- Where a road registered bike has been modified.
- As a result of misuse of the programme is suspected.
- Non Registered motorcycles.
- Any person under the age of 15 years of age.

For more information freephone:

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(0800 466 321)

Or visit: www.honda-motorcycles.co.nz

